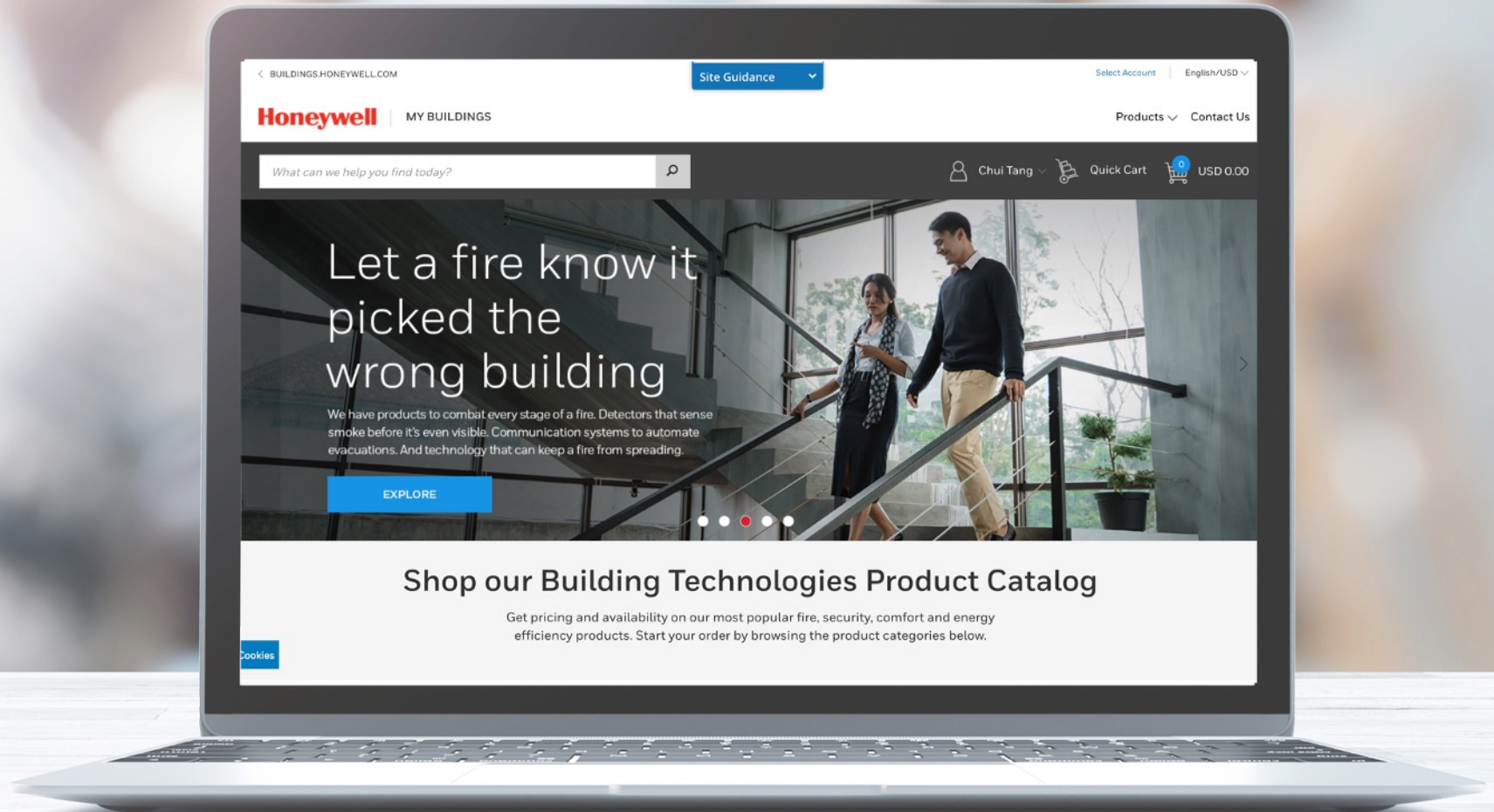


MYBUILDINGS ONBOARDING GUIDE

Version 3.1 | May 18, 2021

Honeywell



WELCOME ABOARD!

At Honeywell, your experience matters to us. That is why we are building [MyBuildings.honeywell.com](https://mybuildings.honeywell.com), the personalized eCommerce platform where you can act on real-time information to capitalize on all the benefits you are entitled to as our valued partner, including:

- **Complete** product details and specifications
- **Detailed** product pricing, availability and inventory
- **Accurate** order placement and tracking
- **Simple** returns and support

And this is just the beginning. Stay tuned for quote-to-order, your personalized performance dashboard, and more. Finally, we welcome your feedback on how we can grow and expand this tool for you.

*The future is what **we** make it.*



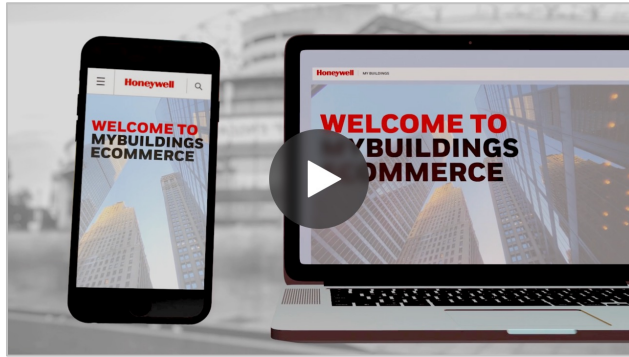
Vickie Chiappetti

Honeywell Buildings Technology | eCommerce Director

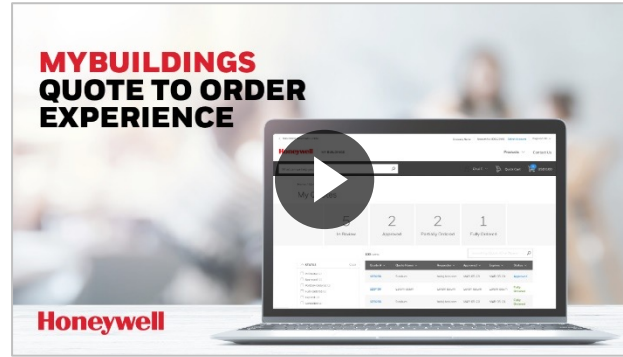


VIDEO LIBRARY

[← BACK TO MENU](#)



[Intro to MyBuildings](#)



[Quote to Order](#)

ACCOUNT MANAGEMENT

1. Create Account
2. My Buildings Home
3. View Users
4. New User Notification
5. Assign Accounts
6. Assign Access Groups
7. Deactivate Users

ONLINE ORDERING

1. Select Account
2. Track Order Status
3. Check Pricing & Availability
4. Browse & Compare Products
5. Purchase Variant Configuration
6. Bulk Add Products (Quick Cart)
7. Place Orders
8. Request Quotes
9. View Quotes
10. Convert Quote to Order
11. Manage Contractor Quotes
12. Place Returns
13. Create Lists (Favorites, Saved Carts)
14. Download Price Lists (Documents)
15. View Dashboard
16. Read Notifications
17. Order FlexBDA Products
18. Ask Chatbot
19. Get Help (Site Guidance, Contact Us)
20. Share Feedback
21. FAQs

TECHNICAL SUPPORT

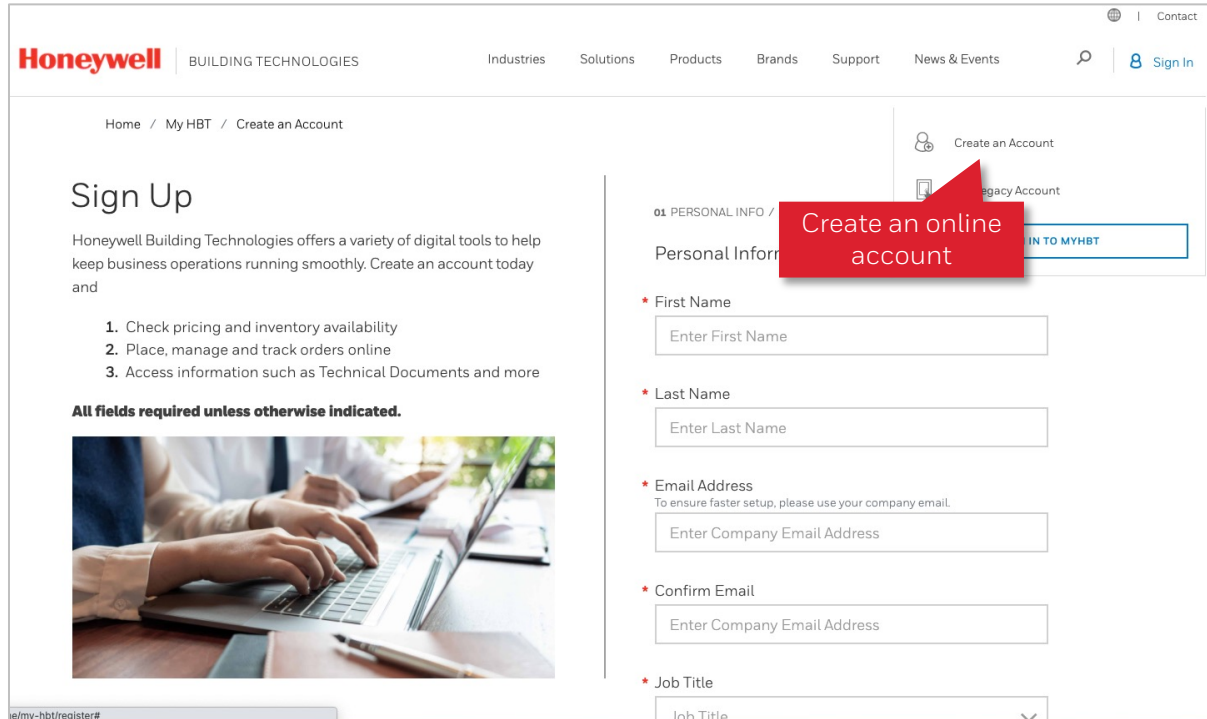
1. Technical Support
2. Sample Knowledge Article
3. Request Support
4. Support History

ACCOUNT MANAGEMENT

Administrative tasks

CREATE ACCOUNT

[← BACK TO MENU](#)



Honeywell BUILDING TECHNOLOGIES Industries Solutions Products Brands Support News & Events [Sign In](#)

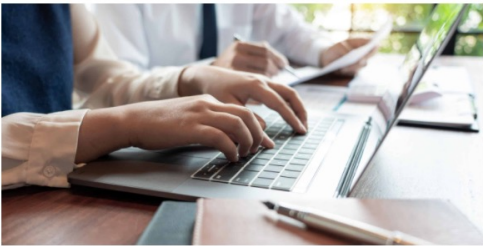
Home / My HBT / Create an Account

Sign Up

Honeywell Building Technologies offers a variety of digital tools to help keep business operations running smoothly. Create an account today and

1. Check pricing and inventory availability
2. Place, manage and track orders online
3. Access information such as Technical Documents and more

All fields required unless otherwise indicated.



[Create an Account](#) [Log In to MyHBT](#)

01 PERSONAL INFO /

Personal Information

* First Name

* Last Name

* Email Address
To ensure faster setup, please use your company email.

* Confirm Email

* Job Title

CREATE AN ACCOUNT

In the top right corner of buildings.honeywell.com, click Sign In then choose **Create an Account**.

Complete the registration process, which will ask you for name, role, company information, etc. to generate your online credentials. If you are an existing customer, upon login, you will be able to immediately access your company information, ex. Price lists, order history.

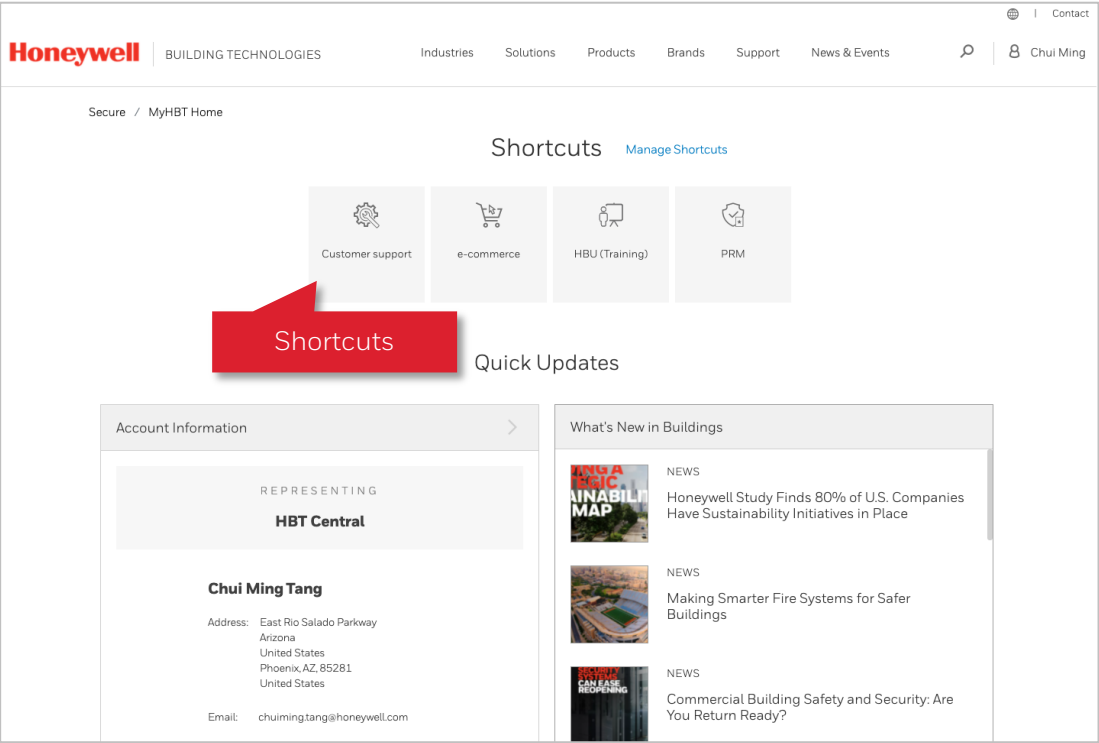
However, this process **does not create SFDC or SAP accounts for your company**. So, if you are a new customer and do not already have a purchasing account, you will have limited access to the portal.

REQUEST PURCHASING ACCESS

If you are new to Honeywell and **would like to purchase equipment or service hours** from us, **contact customer service** for further setup.

MYBUILDINGS HOME

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NAVIGATE MYBUILDINGS

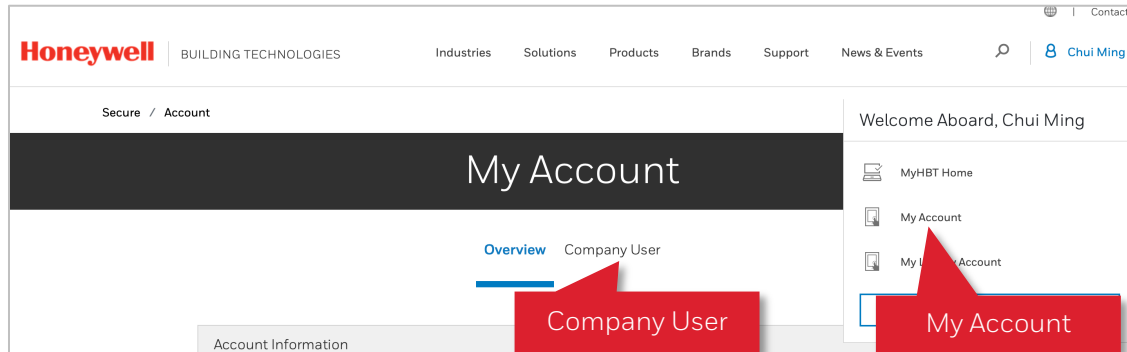
Upon login, you will be redirected to the MyBuildings Home page.

Jump to the application you need – **without needing to login again** – through the Shortcuts tiles.

These tiles will open applications you have access to – ex. eCommerce, Technical Support, My Honeywell Buildings University – in another tab.

VIEW USERS

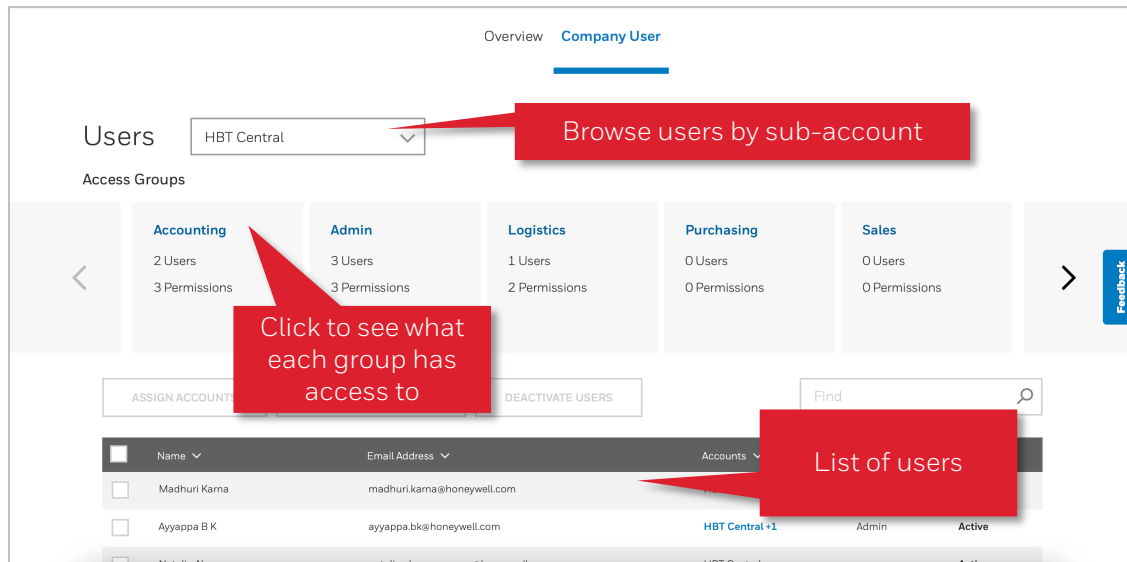
← [BACK TO MENU](#)



GO TO COMPANY USER

If you are the admin for your company, you can manage users ex. Assign access to view information across multiple accounts, assign role-based access to applications, and deactivate users that have left the company.

Go to **[Your Name]** > My Account then click the **Company Users** tab. Only admins will see this tab.



VIEW ACCESS GROUPS

Adding users to access groups controls their permissions. **Click the name of an access group** to see what it has access to. For example, Purchasing is allowed to view pricing, check order history, order products.

VIEW USERS

View users and their status in the table at the bottom of the page. If your company **has multiple sub-accounts**, use the dropdown to view and manage the list of users for each.



Users cannot be added through the Company Users page at this time. Please ask your team to self-register through buildings.honeywell.com or create an account on their behalf.

NEW USER NOTIFICATION

 [BACK TO MENU](#)

Honeywell | Building Technologies

New users pending access rights

A new user has joined HBT Central – please visit the Company Users page and assign them access rights so they can get started in the eCommerce application.

[Manage Users](#)

Launches
Company Users page

This email is being sent from an unmonitored mailbox. If you need further assistance, please contact a Customer Support team member at MyBuildings@honeywell.com.

Thank You,
Honeywell Building Technologies Customer Support Team

© 2021 Honeywell International Inc.

This message was sent to. If you don't want to receive these emails from Honeywell in the future, you can [edit your profile](#) or [unsubscribe](#).

MANAGE USERS

If you are an admin, you will receive an **email** when a new user from your company has joined MyBuildings.

By default, they will not have access to any accounts or access groups.

You will need to click **Manage Users** to launch the Company Users page and **assign them** to account(s) and an access group.

ASSIGN ACCOUNTS

[← BACK TO MENU](#)

Assign Accounts

Grant users to the additional accounts. you will not be able to change the primary account of the user

HBT Central

Account list

1 Users Selected

Search User

☒	Name	Accounts	Access Group	Status
☒	Madhuri Karna	HBT Central	Logistics	Active

CANCEL ASSIGN

Assign account

Select user

Users

Access Group

ASSIGN

Madhuri Karna

ayyappa B K

madhuri.karna@honeywell.com

ayyappa.bk@honeywell.com

HBT Central

HBT Central +1

Logistics

Admin

Active

Active

ASSIGN ACCOUNTS

If your company has multiple sub-accounts, you can assign users access to more than one account.

Check off the user(s) you want to assign then click the **Assign Accounts** button. This launches the Assign Accounts modal (pictured).

Select the account(s) you want to access to from the dropdown, check off the users again to confirm, and click Assign.

Note that the selected accounts will **replace** – not add on to – any accounts the user is currently assigned to.

ASSIGN ACCESS GROUP

[← BACK TO MENU](#)

Overview **Company User**

Assign Access Group

Grant Users application access by assigning them to access group. Each user can be assigned to one group.

Select access group ☐

0 Users Selected

☐	Name	Accounts	Access	Status
☐	Madhuri Karna	HBT Central	Logistics	Active

☐	Name	Email Address	Accounts	Access	Status
☒	Madhuri Karna	madhuri.karna@honeywell.com	HBT Central	Logistics	Active
☐	Ayyappa B K	ayyappa.bk@honeywell.com	HBT Central+1	Admin	Active

ASSIGN ACCESS GROUP

Check off the user(s) you want to assign then click the **Assign Access Group** button. This launches the Assign Access Group modal (pictured).

Select an access group, check off the users again to confirm, and click Assign.

Note that the selected access group will **replace** any access group the user is currently assigned to.

Each user can only be assigned to **one access group**, that applies to all the sub-accounts they belong to.

Examples of access groups:

- Admin
- Accounting
- Branch User
- Logistics
- Purchasing
- Technician

ASSIGN ACCESS GROUP

[← BACK TO MENU](#)

Overview **Company User**

Assign Access Group

Grant Users application access by assigning them to access group. Each user can be assigned to one group.

Select access group ☐ **Access group list**

0 Users Selected

☐	Name	Accounts	Access	Status
☒	Madhuri Karna	HBT Central	Logistics	Active

☐	Name	Email Address	Accounts	Access	Status
☒	Madhuri Karna	madhuri.karna@honeywell.com	HBT Central	Logistics	Active
☐	Ayyappa B K	ayyappa.bk@honeywell.com	HBT Central+1	Admin	Active

ASSIGN ACCESS GROUP

Check off the user(s) you want to assign then click the **Assign Access Group** button. This launches the Assign Access Group modal (pictured).

Select an access group, check off the users again to confirm, and click Assign.

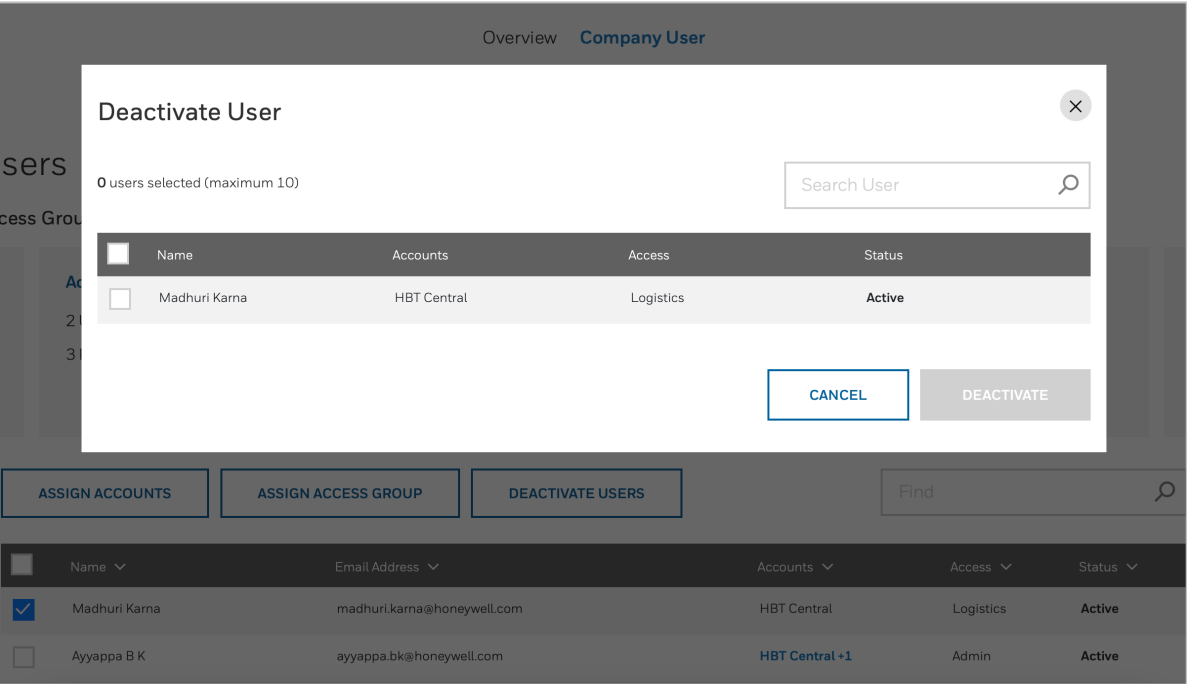
Note that the selected access group will **replace** any access group the user is currently assigned to.

Each user can only be assigned to **one access group**, that applies to all the sub-accounts they belong to.

Examples of access groups:

- Admin
- Accounting
- Branch User
- Logistics
- Purchasing
- Technician

DEACTIVATE USERS



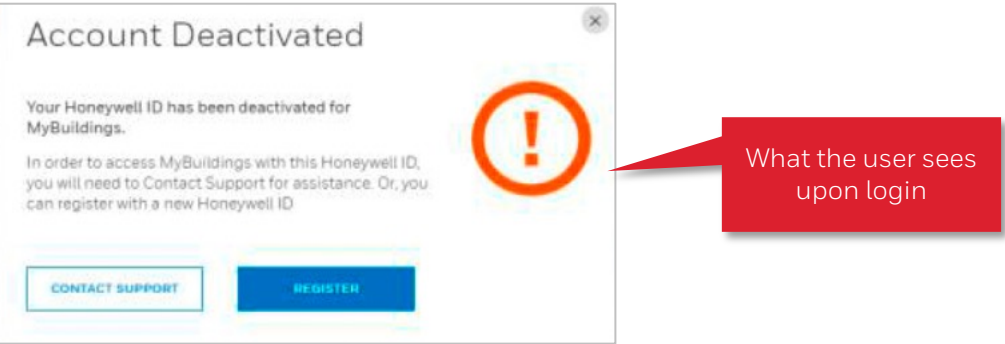
DEACTIVATE USERS

Deactivate users that have left your company to protect your company’s information.

Check off the user(s) you want to deactivate then click the **Deactivate Users** button. This launches the Deactivate User modal (pictured).

Check off the users again to confirm and click Deactivate.

If a deactivated user attempts to login, they will be prompted to contact support or register for a new account.

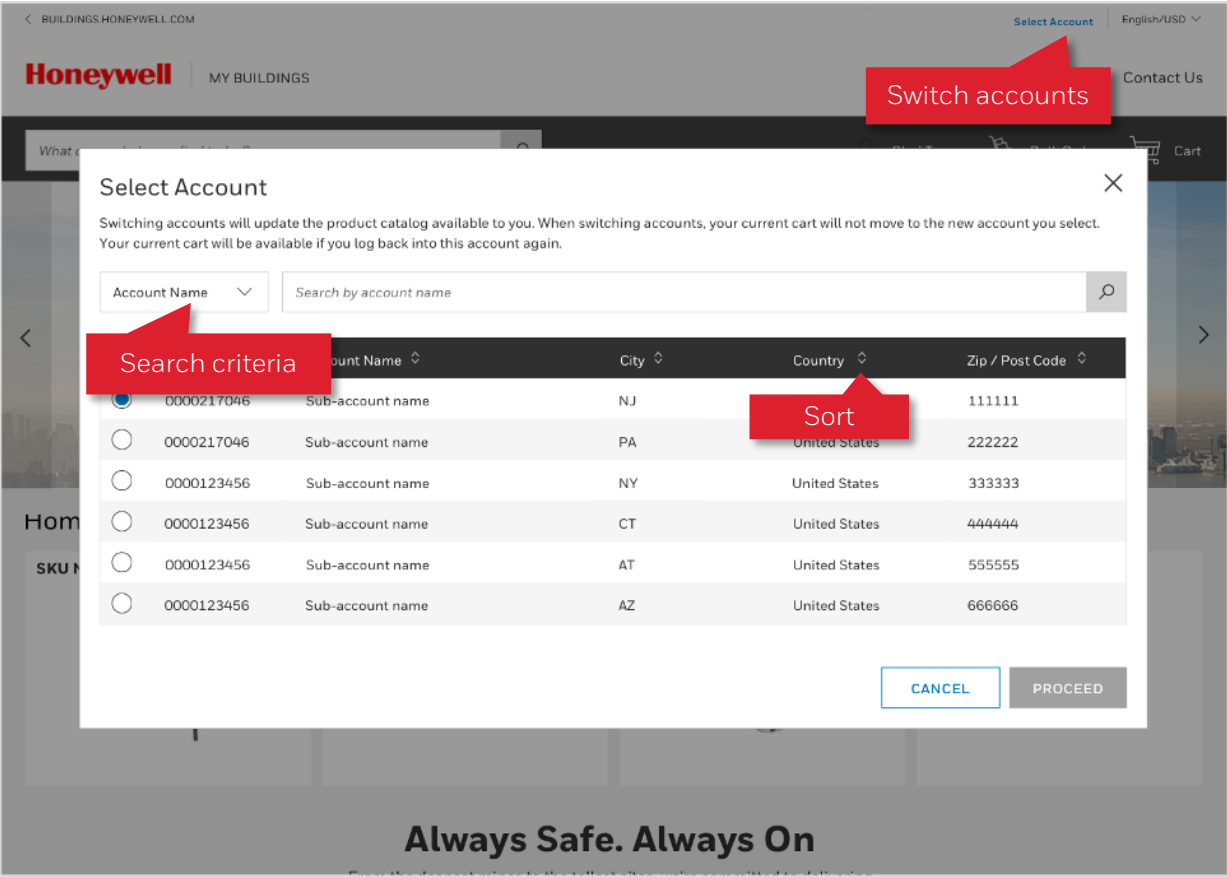


ONLINE ORDERING

Placing and tracking orders

LOGIN & SELECT ACCOUNT

[← BACK TO MENU](#)



SELECT ACCOUNT

Upon log in, if your company has multiple accounts (ex. for Farenhyt, Notifier, Silent Knight, etc.), you will be asked to select one to proceed.

The account you select **drives the products you will be able to shop.**

Long list? Search by Account #, Name, City, Country or Zip, or use the arrows next to each header to sort by column.

Come back to this popup at any time using the **Select Account** link in the top right corner of the site.

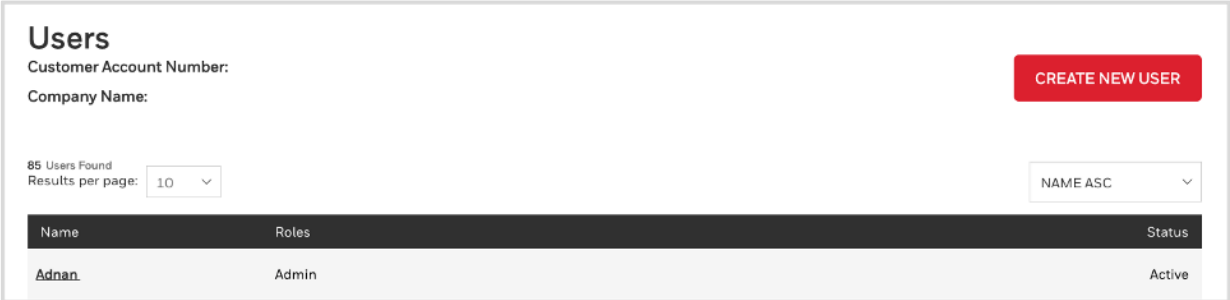
ADD USERS

[← BACK TO MENU](#)



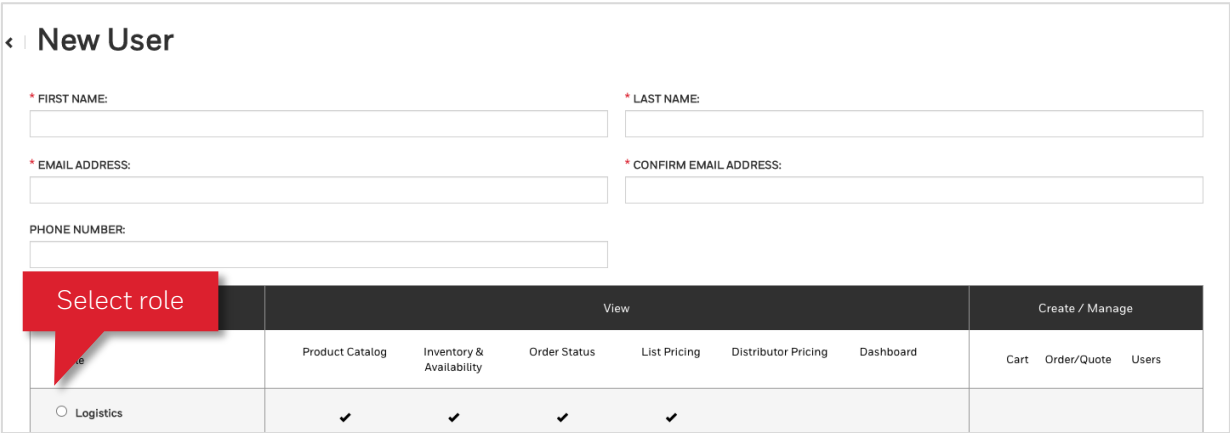
GO TO USERS PAGE

If you are the admin for your company, you can set your team up in the portal so they can skip the registration process. Click on **[Your Name] > My Company > Users**.



CREATE NEW USER

View all users here or **Create New User**.



ASSIGN ROLE

To create a new user, enter their name, email and phone number and select a role to determine their access rights.

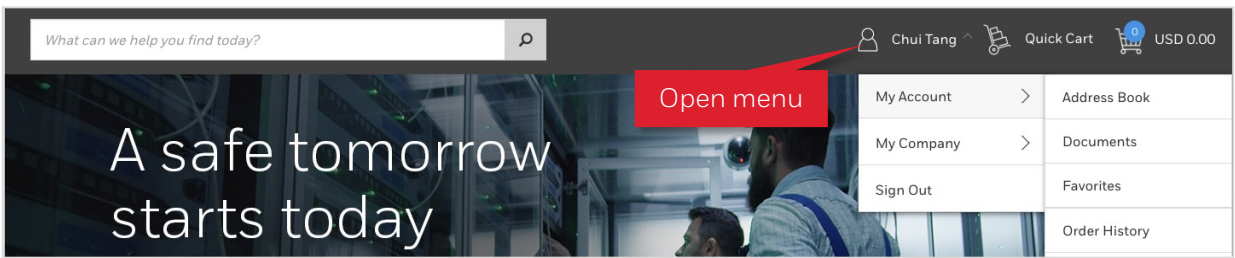
They can be assigned as a **Logistics, Purchasing, Accounting, Admin or Branch User** (users that are restricted to only see orders for a specified ship-to address).

Once added, they will receive an email confirmation.

 Please note that you are adding users to the account that you are logged into. **To grant them access to multiple accounts**, you will need to Switch Accounts and **add them to each account individually**. Enhancements coming soon!

TRACK ORDER STATUS (1/2)

 [BACK TO MENU](#)



GO TO ORDER HISTORY PAGE

To track order status of orders your company has placed manually, through EDI or eCommerce, go to **[Your Name] > My Account > Order History**.

Recently placed orders will not show up here. Please allow 20 minutes for the order to be synchronized

Order History

FILTER BY

- ✓ SHOW ALL ORDERS
- SALES ORDER NUMBER
- PO NUMBER
- STATUS
- INVOICE NUMBER
- DATE RANGE
- SPECIFIC DATE

Filter orders

Date ▾

Click for details

PO Number	Sales Order Number	Shipping To	Status	Date Ordered	Total
12345	0026050573	West Palm Beach, 33409	Credit Block	28-Nov-2020	USD 298.74
12341234	0026012700	West Palm Beach, 33409	Credit Block	06-Aug-2020	USD 786.03

FIND ORDER

You will be able to filter and search for orders by Sales Order Number, PO Number, Status, Invoice Number, Date Range and Specific Date. This information is **updated every 20-30 minutes** from SAP.

Click the **Sales Order Number** for order details.



Please note that at this time, **order details does not reflect any products shipped by a third-party.**

TRACK ORDER STATUS (2/2)

[← BACK TO MENU](#)

Sales Order 0026009395

REORDER

Add products too cart to reorder

PO NUMBER	COMPANY	STATUS	DATE	ORDER ACKNOWLEDGEMENT
		Shipped Complete	05-Aug-2020	USD 5,816.70 1234567890

SHIPPING ADDRESS

SHIPMENT METHOD

Delivery Type

Shipping Payment

Shipping Account #

BILLING ADDRESS

View tracking information

Item	Part#	Description	Est. Delivery	Qty Ordered	Qty Shipped	Qty Due	Invoice	Delivery Note	Carrier	Tracking
000010	50014157-001/U	REMOTE SENSOR	10-AUG-2020	10.000	4.000	6	1234567890	1234567890	UPS	1742313W1521312345
			10-AUG-2020		3.000	3	1234567890	1234567890		1742313W1521312345
			10-AUG-2020		3.000	0	1234567890	1234567890		1742313W1521312345
000020	TB3026B	BACNET FIXED FUNCTION THERMOSTAT	10-AUG-2020	10.000	2.000	8	1234567890	1234567890	UPS	1742313W1521312345
			10-AUG-2020		2.000	6	1234567890	1234567890		1742313W1521312345
			10-AUG-2020		6.000	0	1234567890	1234567890		1742313W1521312345

Order Totals

Sub Total:USD 5,816.70

TRACK ORDER STATUS

Order details include the list of parts, estimated delivery dates, quantity (ordered, delivered, due), carrier and tracking number. You can also download copies of the order acknowledgement, invoice and delivery note here.

If the order placed is a standard recurring order, click the **Reorder** button to quickly add it to the shopping cart.

CHECK PRICING & AVAILABILITY

[← BACK TO MENU](#)

Site Guidance

Select Account English/USD

Honeywell MY BUILDINGS Products Contact Us

What can we help you find today?

Chui Tang Quick Cart USD 0.00

Home > Honeywell Products > Products > By Category > Access & Intrusion > Housings & Hardware > SpectrAlert® Advance Retrofit Plate

RFP

Retro Fit Plate: 9.5x7in: Red

Check status in bulk

Overview Specifications Resources Replacement Products

Product Description

SpectrAlert® Advance retrofit plates are a 9.5x7 inch retrofit plate that cover the footprint of the legacy SpectrAlert wall-mount speaker strobe. These retrofit plates are compatible with the horn strobe and speaker strobe lines.

List Price	Your Price	Quantity	Subtotal
USD 105.00	USD 18.03 (82.82% Discount)	- 10 +	USD 180.30

10 Available on 23-APR-2021

ADD TO CART

Ask chatbot

Ask Honeywell Assist

COMPANY
Investor Relations
Overview
Honeywell Building Technologies

CAREERS
Search Jobs

CONTACT
Contact Us
Technical Support

FOLLOW US
Twitter Facebook LinkedIn

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CHECK PRODUCT DETAIL PAGE

There are several ways to check the price and availability of products. The first is to search for a product.

The **product detail page** will show the list price versus your price. When you update the Quantity, the availability below will be adjusted to match the amount entered. This date represents what is currently available to ship, first come first serve, and is a real-time call to SAP.

ASK CHATBOT

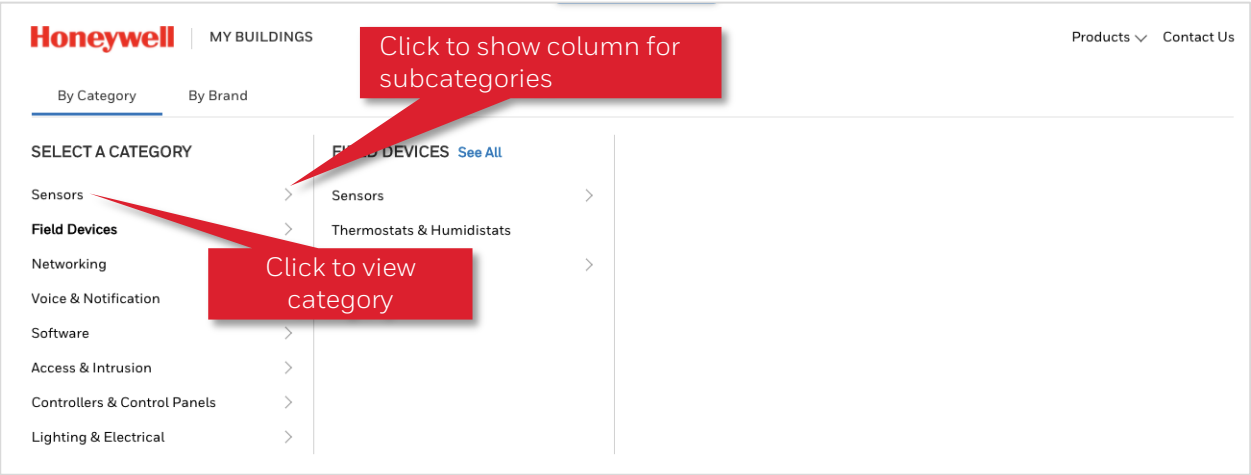
You can also use our chatbot, [Honeywell Assist](#). Click the headset icon in the bottom right corner of the screen and choose the Pricing and Stock option. You will be prompted to enter the part number (material number) to see your price and available ship date.

CHECK IN BULK WITH QUICK CART

If you want to check **multiple products at once**, try [Quick Cart](#)'s "I want to enter my part numbers" option. Once you type in the list of parts, it will load a table with their prices and availability. You don't have to add the products to cart.

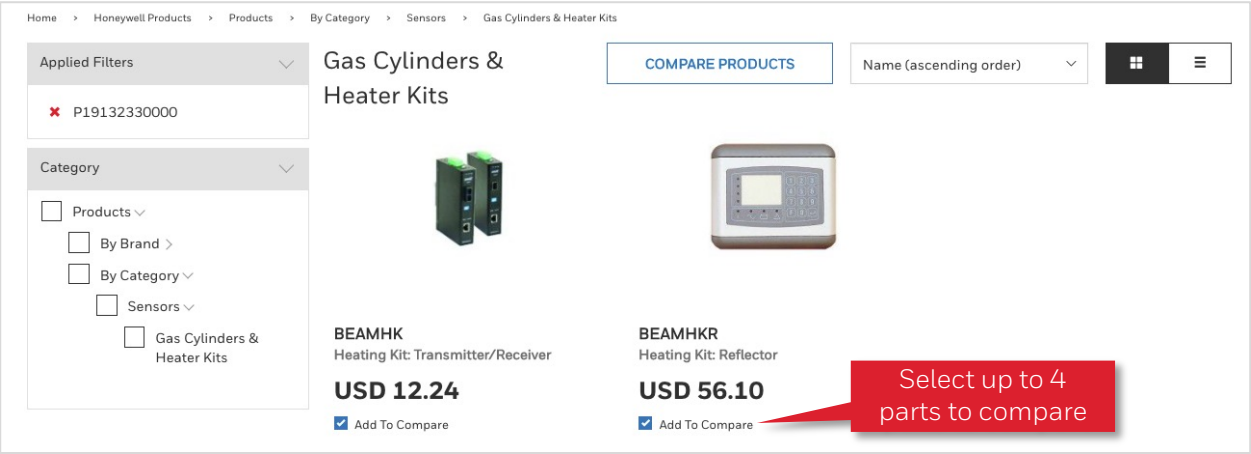
BROWSE & COMPARE PRODUCTS

[← BACK TO MENU](#)



BROWSE THE PRODUCT CATALOG

Browse our products by Category or by Brand through the Products link. Click on the **category name** to go directly to the category page or the **right arrow** to drill down into the subcategories.



COMPARE PARTS

Within the SKU list or search results page, you will find the option to **compare** parts. Check the parts and click the Compare Products button to see a side-by-side comparison of their specs. You can print or download this table for reference.

PURCHASE VARIANT CONFIGURATION (1/2)

[← BACK TO MENU](#)

Honeywell MY BUILDINGS Products Contact Us

What can we help you find today?

Kathy Ehlers Quick Cart USD 0.00

Home > Honeywell Products > Products > By Brand > Alerton > ACM Global Controller

ACM
Ascent Control Module: 20-30V AC: 47-63Hz: One Removable MicroSD Card

Print With Price Print Without Price

Overview Specifications Resources Replacement Products

Product Description

ACM Global Controller (ACM) can incorporate up to six (6) global controller instances and supports up to six (6) MS/TP trunks or EIA-485 LANs, consolidating the functionality of these controllers into a single configurable platform, and exceeding the functionality of six individual devices.

Two onboard Ethernet ports support 10/100/1000 Mbps Ethernet connections to the BACnet network, Modbus TCP or for NiagaraAX integration protocols such as LON IP and SNMP. Easy to add option cards offer scalability for additional communication trunks as needed using the two slots available on the ACM. For example, you can use one option card slot for additional BACnet communication and the

[READ MORE➔](#)

List Price	Your Price	Quantity	Subtotal
Pricing to be calculated after the configuration		- 1 +	

Product Availability is estimated on current stock level, which may be different at time of order processing. No reservation has been performed at this time. Delivery Dates will be advised after order is processed.

Select to proceed to configuration page

BROWSE A VARIANT CONFIGURATION MATERIAL

If you are planning to purchase parts which require configuration, they'll be clearly indicated to you prior to being added to the cart.

The **product detail page** will indicate an item requires configuring by presenting an option to “**Configure + Add To Cart**”. The pricing of the material will also be hidden from the product detail page by reflecting “**Pricing to be calculated after the configuration**”.

Once you've reviewed the necessary information and want to move forward, you'll be guided to the configuration page.

PURCHASE VARIANT CONFIGURATION (2/2)

[← BACK TO MENU](#)

The screenshot shows the 'ACM' configuration page. At the top, there's a breadcrumb trail: Home > Honeywell Products > Products > By Brand > Alartion > ACM Global Controller > Configuration. Below this, the 'ACM' section has a dropdown for 'ID ACM' and a text input for 'ENTER FULL MODEL NUMBER:'. A red callout box points to this input with the text: 'Enter model number (FME) for a previous configuration'. Below the input is a 'SELECTED FME' field showing 'ACM-000-000-000-00-00-00'. To the right, the 'Current Total Excluding Tax' is displayed above an 'ADD TO CART' button. A red callout box points to this area with the text: 'Price updated in real time as selections are made'. The main configuration area is titled 'General' and contains several sections: 'ACM2 HEADER' with a required 'ACM' field; 'ACM LICENSE PACKS *' with a dropdown menu (currently 'No-Selection'); 'ACM DEVICE PACKS *' with a dropdown menu (currently 'No-Selection'); 'NIAGARA NC DEVICE CAPACITY *' with a dropdown menu (currently 'No-Selection'); 'NIAGARA NC DEVICE PACKS *' with a dropdown menu (currently 'No-Selection'); 'ACM OPTION CARD SLOT 0 *' with a dropdown menu (currently 'No-Selection'); 'ACM OPTION CARD SLOT 1 *' with a dropdown menu (currently 'No-Selection'); 'ACM DRIVERS *' with checkboxes for 'No-Selection' (checked), 'ACM-DR-VLX', and 'ACM-DR-HOTEL'; 'SOFTWARE MAINTENANCE' with a 'MODEL NUMBER' field showing 'ACM-000-000-000-00-00-00' and a 'MODEL NUMBER CONT.' field showing '00'. A red callout box points to the 'MODEL NUMBER' field with the text: 'Model number created in real time as selections are made'. Another red callout box points to the 'ACM LICENSE PACKS' dropdown with the text: 'Click arrow to bring up drop down selection'.

CONFIGURE A MATERIAL

Once on the configuration page, you'll be presented with all the configurable options which are selectable. There will be fields which will allow for a **drop-down selection**, as well as a **checkbox selection**.

Any field with an **asterisk “*”** means that a selection is required to add this material to the cart.

The fields on this page are dynamic, as such certain selections can affect others by enabling and disabling them.

If a material allows for the creation of a **model number**, the number would be dynamically updated based on the selections made. If you would like to utilize this model number in the future, you can enter it on the top in the **FME** or “**Enter Full Model Number**” field. This would allow you to utilize a previous configuration without having to go through the process again

The **current total price** on the top right will also be dynamically updated based on the selections made.

CONTRACTOR QUOTES

[← BACK TO MENU](#)

Home > My Saved Carts

My Saved Carts

My Carts

Contractor Carts

5 carts

Name	ID
Stadium	00094563
Maintenance	Lorem ipsum
Office	00094563
Lorem Ipsum	Lorem ipsum
Lorem Ipsum	00094563

2 items

Search SKU# or Description

Product	Qty	Price	Subtotal
 HLLRR-27/30FT 2 worker HLL system, 30 ft kit, anchorage connector purchased separately	5	Your Price: USD 150.00	USD 500.00
Shipping Instructions Additional Notes ADD TAGS			
 HLLRR-27/30FT 2 worker HLL system, 30 ft kit, anchorage connector purchased separately	5	Your Price: USD 150.00	USD 500.00
Shipping Instructions Additional Notes ADD TAGS			

Distributor POC:

Gaurav Verma

Comments:

Please get back to me asap

Payment Method & Shipping Information

PO#:

12345

Company Name:

Company ABC

Country/Region:

India

Address 1:

555 Street Name

Address 2:

City:

Pune

Province:

India

Postal Code:

BACK TO SAVED CARTS

ADD TO CART

Contractor carts

Your Price

Add to Cart

WHAT YOU SEE

If your company has Contractor roles set up, you will find a new tab called **Contractor Carts** in the Saved Carts page. When you view the cart, **Your Price** is displayed instead of List Price.

Contractor carts will be **read-only** for you. If you wish to make changes to the list, please reach out to the contractor and have them modify it from their end to minimize the back and forth.

Once you are ready to order, click **Add to Cart**. The Payment Method and Shipping Information entered by the contractor will auto-populate in the Checkout page so the order can directly dropship to them.

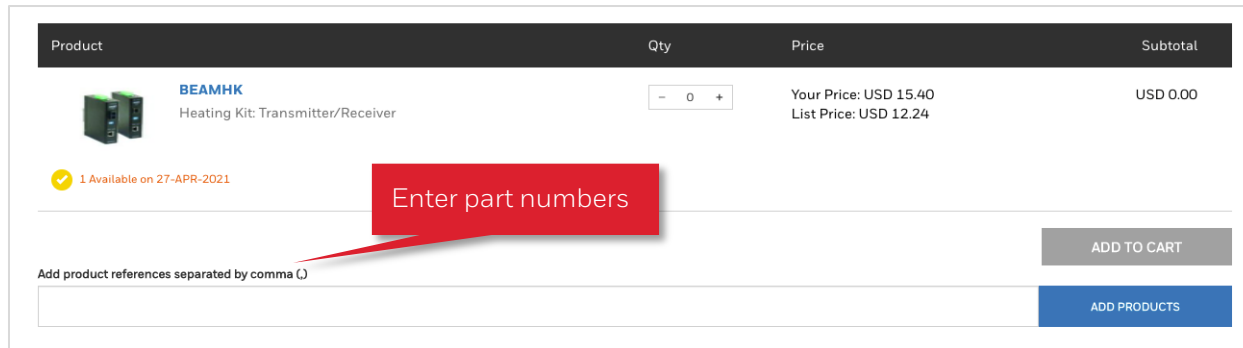
BULK ADD PRODUCTS (QUICK CART)

[← BACK TO MENU](#)



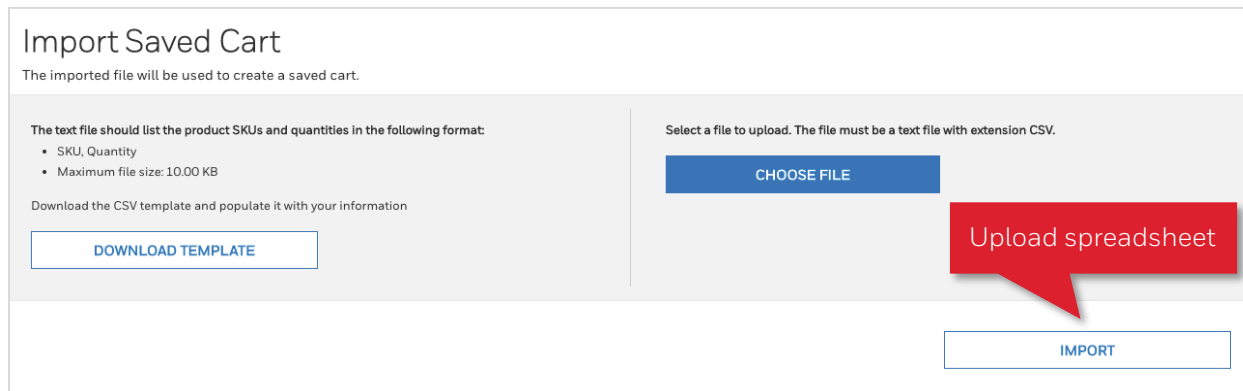
GO TO QUICK CART

If you have a series of part numbers you want to enter and don't want to pull them up one by one, then try **Quick Cart**. You will be presented with two options.



ENTER PART NUMBERS

One way to use Quick Cart is to **manually enter the part numbers** which will generate a product list that you can add to the cart.



UPLOAD SPREADSHEET

Another way is to fill out our template and **upload the spreadsheet**. This will create a Saved Cart that you can push to the cart.

PLACE ORDERS (1/2)

[← BACK TO MENU](#)

Cart (1) Cart ID: 00082117

[EXPORT CSV](#) [SAVE CART](#) [DELETE CART](#)

Product	Qty	Price	Subtotal
 BEAMHKR Heating Kit: Reflector	- 4 +	Your Price: USD 82.50 List Price: USD 56.10	USD 330.00

✓ 4 Available on 27-APR-2021

Promo Code

Shipping Instructions

Additional Notes

[Add to Favorites](#) | [Delete](#)

Note: All promotions, tax, and freight costs will be calculated in the checkout page

Your Order

Subtotal USD 330.00

Total **USD 330.00**

[CHECKOUT](#)

REVIEW CART

Once you have your products added, head over to the Cart. In the Cart, you will see fields for Promo Code (for certain lines of business), Shipping Instructions and Additional Notes. Fill it out and click Checkout.

Secure Checkout

[Collapse All >](#) [Why is my Checkout categorized?](#)

Legal Entity	LOB	Line Items	Ship Complete	Total
Honeywell International	System Sensor US	1	☐	USD 330.00

Payment

*Payment Method

PO#

*PO #

Cart Level Promo Code

Shipping

SHIPPING ADDRESS

[Address Book](#)

[Add New Address](#)

SHIPMENT METHOD

Shipping Payment

Default

Service Level

Standard

Shipping Account #

BILLING ADDRESS

[Address Book](#)

Use to expedite shipping

VERIFY PAYMENT & SHIPPING

Within Checkout, there are a few key areas to focus on.

- If your order contains products from several sales orgs, your checkout will be **categorized** into multiple mini orders so you can select different payment methods and shipping addresses for each one.
- Check **Ship Complete** if you want all parts to be shipped at the same time. This can be selected at the order or product level.
- Then, select your **Payment Method** of Purchase Order or Credit Card.
- Next, select a Ship-To address or enter a new address for drop ship. To expedite shipping, change the Service Level under the **Shipping Method**.

PLACE ORDERS (2/2)

[← BACK TO MENU](#)

Product	Qty	Price	Ship complete	Subtotal
 BEAMHKR Heating Kit: Reflector 4 Available 27-APR-2021	4	Your Price: USD 82.50 List Price: USD 56.10	☐	USD 330.00

Promo Code	Requested Delivery Date	Shipping Instructions	Additional Notes
	Best Possible Date 		

Requested Delivery Date Best Possible Date  (To expedite delivery date, please select a faster service level)	Best possible date calculated by SAP	Order Total
Shipping Instructions 		Subtotal USD 330.00 Total USD 330.00* *Calculate Order Total to see additional charges
Notes for HON Order Process Team (Order will be routed to customer service agent before processing)	Enter quote or CPR number here for discount	

Note: Click "CALCULATE DATES & ORDER TOTAL" to see additional charges (ex. freight, tax) and estimated delivery dates. It can take a long time for large orders.

You can also directly "PLACE ORDER". In this case, you will receive freight, tax and total in the order acknowledgment mail.

Click here to generate the Order Total including freight, shipping, promos, etc.

[CALCULATE DATES & ORDER TOTAL](#)

Grand Total USD 330.00

ENTER ADDITIONAL INFORMATION

- The **Requested Delivery Date** by default is the Best Possible Date calculated by SAP but you can select a new date.
- If you have a quote or CPR number, please enter it in the **Notes for HON Order Process Team** so they can process the discount. This will put the order on hold temporarily.
- To view the order total with all costs including shipping, freight, promo codes, etc. click the **Calculate Order Total** button. This is optional. If you don't click this, your order confirmation email will still include these additional costs.
- Once the order is placed, you will receive a confirmation email within a minute.

REQUEST A QUOTE

[BACK TO MENU](#)

[Continue Shopping](#)

Cart (1) Cart ID: 00093422

[MY SAVED CARTS \(1\)](#)[EXPORT CSV](#)[SAVE CART](#)[DELETE CART](#)

Product	Qty	Price	Subtotal
 5151 Plug-In Thermal Detector: Fixed Heat And Rate-Of-Rise: 57.2C Alarm Point	- 2 +	List Price: USD 16.80 Your Price: USD 18.32	USD 36.64

2 Available on 21-JUL-2021

Promo Code

Shipping Instructions

Additional Notes

test

Your Order

Subtotal

USD 36.64

Total

USD 36.64

CHECKOUT

REQUEST QUOTE

Request quote

Request Quote

Tell us about your project

ON QUOTE REQUEST DETAILS / 02 CONFIRMATION REQUEST

Quote Request Details

All fields marked with * are Required

of Items: 1
Subtotal: USD 36.64

*Project Name

*Target Price

USD

*Please specify the reasons you are requesting a quote

☐ Honeywell products specified in the project

☐ Competitor pricing

☐ Project budget

☐ Other

Competitor Info

Describe the project:

- Project name
- Target price
- Reason for the quote request, and
- Competitor information

REQUEST A QUOTE

If you are working on a project and your order total meets a certain threshold, you may request a quote for an additional discount. This option is available in the Cart page.

PROVIDE PROJECT INFORMATION

We will ask for a few details about the project for verification.

If the products in your cart belong to **more than one Line of Business**, your quote request will be processed as separate quotes.

After you submit a quote, it will go to your sales rep for review and approval. Once it is **In Review**, you will receive an email notification and be able to start tracking your quote request in the My Quotes page.

VIEW QUOTE

[← BACK TO MENU](#)

Home / My Quotes

My Quotes

5
In Review

2
Approved

2
Partially Ordered

1
Fully Ordered

100 items

View quote details

Search by Quote ID or Name

STATUS

☐ In Review (5)

☐ Approved (2)

☐ Partially Ordered (2)

☐ Fully Ordered (2)

☐ Expired (2)

☐ Cancelled (2)

REQUESTOR

☐ bob@bob.com (20)

☐ bob@bob.com (5)

☐ bob@bob.com (2)

☐ bob@bob.com (5)

☐ bob@bob.com (5)

☐ bob@bob.com (5)

Quote #	Quote Name	Requestor	Approved	Expires	Status
123456	Stadium	bob@bob.com	MAR-05-20	MAR-05-21	Approved
123456	Lorem ipsum	Lorem ipsum	Lorem ipsum	Lorem ipsum	Fully Ordered
123456	Stadium	bob@bob.com	MAR-05-20	MAR-05-21	Fully Ordered
123456	Lorem ipsum	Lorem ipsum	Lorem ipsum	Lorem ipsum	Partially Ordered
123456	Stadium	bob@bob.com	MAR-05-20	MAR-05-21	Approved
123456	Lorem ipsum	Lorem ipsum	Lorem ipsum	Lorem ipsum	In Review
123456	Stadium	bob@bob.com	FEB-05-18	FEB-05-19	Expired
123456	Lorem ipsum	Lorem ipsum	Lorem ipsum	Lorem ipsum	In Review
123456	Stadium	bob@bob.com	FEB-05-18	FEB-05-19	Cancelled
123456	Lorem ipsum	Lorem ipsum	Lorem ipsum	Lorem ipsum	In Review

< 1 2 3 4 5 ... ##### >

GO TO MY QUOTES PAGE

Click on [Your Name] > My Account > My Quotes.

VIEW QUOTE LIST

In the quote list, you will find all quotes created for the account starting from **Aug 17, 2021**. This includes quotes processed offline as well as requested through the eCommerce platform.

Quotes that are newly requested will not appear here, but you will be notified, and they will become visible once they are **In Review**.

Click the **Quote #** to see the quote details.

MODIFY QUOTE REQUEST

Home / My Quotes / Quote #123456

Quote #123456

Status
In Review

Requestor
Chui Tang

Date Requested
MAR-03-20

Date Approved
MAR-05-20

Expires
MAR-05-21

01 IN REVIEW

02 APPROVED

03 PARTIALLY ORDERED

05 FULLY ORDERED

DETAILS

Quote Name

Lorem ipsum lorem ipsum
lorem ipsum lorem ipsum

Honeywell Contact

Holly Honeywell
itemwarranty@honeywell.com
1-800-XXX-XXXX ext.1212

QUOTE PRICE SUMMARY

Subtotal

USD 1,500.00

Total Amount

USD 1,400.00

Products

Sales Orders

100 items

Find

Show 10

CANCEL REQUEST

Product	Price	Status	Orderable Quantity
☐  SK-PHOTO-W Lorem ipsum dolores lorem ipsum dolores lorem ipsum dolores lorem ipsum dolores...	List Price: USD 100.00 Your Price: USD 90.00	Quoted: 100 Ordered: 0 Remaining: 100	- 100 +
☐  SK-PHOTO-W Lorem ipsum dolores lorem ipsum dolores lorem ipsum dolores lorem ipsum dolores...	List Price: USD 100.00 Your Price: USD 90.00	Quoted: 100 Ordered: 0 Remaining: 100	- 100 +

MODIFY QUOTE REQUEST

While a quote is in the In Review stage, you may reach out to your Honeywell contact to **make modifications** to your quote request.

You may also choose to **cancel** your quote request.

 [BACK TO MENU](#)

Click the **Sales Orders** tab to view a list of all orders associated with the quote. You can also view all orders directly from the Order History page.

CONTRACTOR QUOTES

[← BACK TO MENU](#)

Saved Cart Details

Name: Stadium

ID: 00002327

Date Saved: Aug 11, 2020, 4:26 PM

EDIT

Description: Test

Distributor: Distributor A

Status: Draft

DELETE

2 Items

Search SKUs or Description

Product	Qty	Price	Subtotal
 HLLRR-27/30FT 2 worker HLL system, 30 ft kit, anchorage connector purchased separately	- 5 +	List Price: USD 150.00	USD 500.00
Shipping Instructions Additional Notes ADD TAGS Delete			
 HLLRR-27/30FT 2 worker HLL system, 30 ft kit, anchorage connector purchased separately	- 5 +	List Price: USD 150.00	USD 500.00
Shipping Instructions Additional Notes ADD TAGS Delete			

Product Name

Qty

ADD

Distributor POC:
Select a Point of Contact

Comments:

Payment Method & Shipping Information

PO#:

Company Name:

Country/Region:
Select Country

Address 1:

Address 2:

City:

Province:
Select Country

Postal Code:

BACK TO SAVED CARTS

SUBMIT

List price

Point of contact

Payment & shipping information

ADD CONTRACTOR

If you have contractors that use CPQ today to request a quote from you, this is also possible via MyBuildings.Honeywell.com. Invite them to the platform by going to **[Your Name] > My Company > Users** and adding them as a **Contractor** role.

WHAT THE CONTRACTOR SEES

When the contractor logs in, they will choose from a list of partners they would like to purchase from. If they would like to purchase from you, they will be able to browse **your product catalog** but view only the **List Price**.

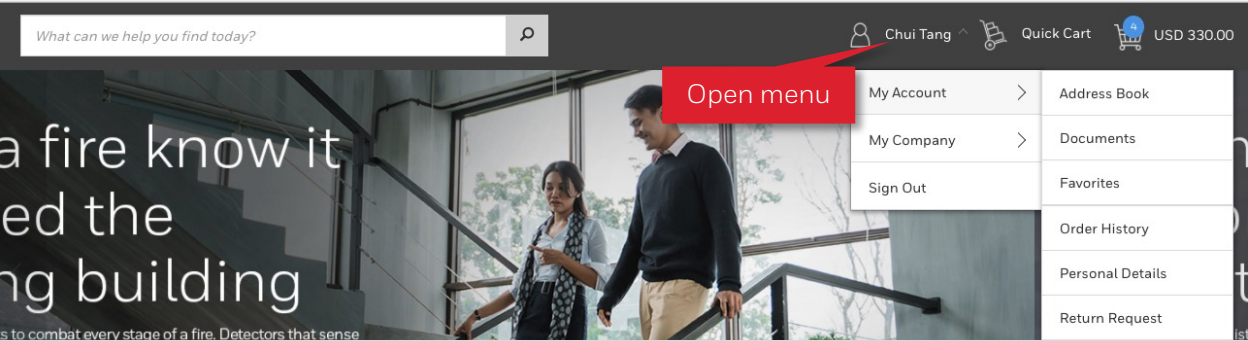
Once they save their cart, they will be prompted to select a **contact from your company** to notify about this quote request as well as enter Payment and Shipping Information. On click of Submit, the email notification is triggered, and their Saved Cart will appear in your company's Saved Cart page.

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PLACE RETURNS

[← BACK TO MENU](#)



GO TO RETURN REQUEST

Go to [Your Name] > My Account > Return Request.

Create a New Return Request

ACCOUNT NUMBER:	CUSTOMER NAME:	SOLD TO LOCATION:	EMAIL ChuiMing.Tang@Honeywell.com
-----------------	----------------	-------------------	--------------------------------------

RETURN TYPE WARRANTY	*PO #/CUSTOMER REFERENCE # ex. 123456789	*COUNTRY SELECT COUNTRY	*LINE OF BUSINESS SELECT LINE OF BUSINESS
-------------------------	---	----------------------------	--

*Sales Order#	*HON Part#	*Qty	*Date Code ⓘ ex. 0124	*Date Installed DD-MMM-YYYY	*Date Removed DD-MMM-YYYY	*Reason for Failure Select a Reason
---------------	------------	------	--------------------------	--------------------------------	------------------------------	--

*Failure Description (Max 256 Char)

ADD ROW

SUBMIT RETURN REQUEST

You will be asked to provide information about the order, the product and failure reasons. Filling out the form for a return request **creates a case** to be worked by a CSR.

 We will be adding the option to return **new, unused** products.

CREATE LISTS (FAVORITES, SAVED CARTS)

[← BACK TO MENU](#)

Favorites

Product	Qty	Price	Subtotal
☐  BEAMHK Heating Kit: Transmitter/Receiver 1 Available on 27-APR-2021	- 0 +	Your Price: USD 15.40 List Price: USD 12.24	USD 0.00

[Delete](#)

[ADD TO CART](#)

ADD TO FAVORITES

One list you can create is a **Favorites** list. Favorite products via the heart icon on the product detail page. This is a nice way to save a part that you tend to reorder frequently. Access your Favorites via **[Your Name] > My Account > Favorites**.

Saved Cart Details

Name:
Test

Date Saved:
Aug 11, 2020, 4:26 PM

[EDIT](#)

Order Lines:
2

Description:
Test

[DELETE](#)

Product	Qty	Price	Subtotal
 SK-PHOTO-W Product description goes here lorem ipsum dolores lorem ipsum dolores	1	List Price: USD 150.00	USD 150.00

Promo Code

Shipping Instructions

Promotions and totals reflect what existed at the time the cart was saved.
Promotions and totals may change or no longer apply when the cart is restored.

[BACK TO SAVED CARTS](#)

[RESTORE](#)

SAVE A CART

Another type of list is a **Saved Cart**. Create one by clicking the Save Cart button in the Cart page or importing a spreadsheet through Quick Cart. This is typically used for project planning with other team members.

Find your Saved Carts by going to **[Your Name] > My Account > Saved Carts**.

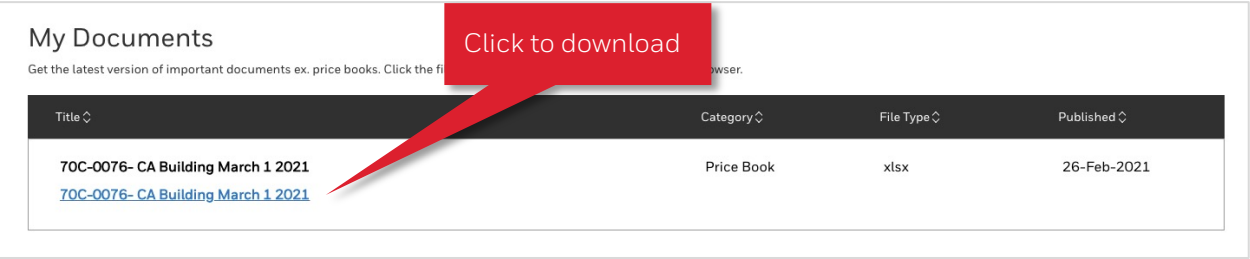
Add items from a Saved Cart back to the Cart when you're ready by clicking the Restore button.

DOWNLOAD DOCUMENTS (PRICE LISTS)

 [BACK TO MENU](#)



GO TO DOCUMENTS
Go to **[Your Name] > My Account > Documents** to find documents uploaded for you, such as the latest price lists for your sales org.

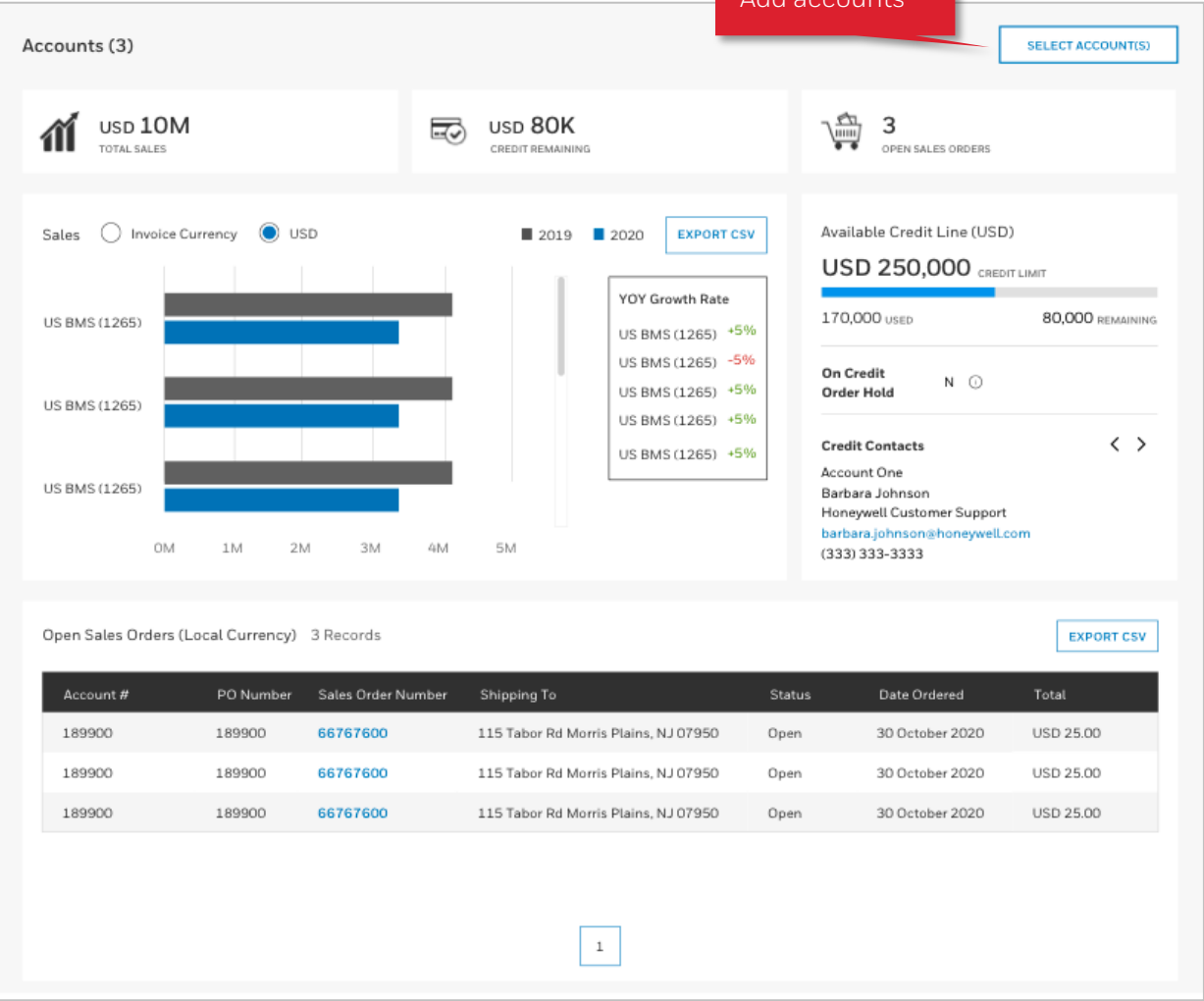


VIEW DASHBOARD

[← BACK TO MENU](#)

Add accounts

SELECT ACCOUNT(S)



NAVIGATING TO THE DASHBOARD

You can find the dashboard by going to [Your Name] > My Account > Customer Dashboard.

By default, the dashboard will show the sales, credit and open sales orders for the account you are logged into. You can **select additional accounts** to see an aggregated view.

For a graphical breakdown of your sales, select the **USD** radio button. If you transact in multiple currencies (ex. US/CAN or multiple European currencies), you can view the sales by **Invoice Currency** in a table format.

Sales Org	Account #	Currency	Last Year Sales (in Millions)	YTD Sales (in Millions)	Growth
BMS (2420)	189900	USD	5.7	4.7	2.5% +
BMS (2420)	189900	USD	1.2	1.2	-2.5% +
Fire (2421)	189900	USD	5.7	4.7	2.5% +
Fire (2421)	189900	USD	1.2	1.2	-2.5% +
Fire (2421)	189900	USD	5.7	4.7	2.5% +

Sales – Invoice Currency view

Sales and open sales order data can be **exported** to CSV.

READ NOTIFICATIONS

[← BACK TO MENU](#)

Buildings.Honeywell.com

Site Guidance

Alerts

Select Account

English/USD

Honeywell

MY BUILDINGS

What can we help you find today?

Chui Tang

Quick Cart

USD 0.00

Home > Notifications

Notifications

Notification	Date	Actions
Quote Quote #Q-00573800 "US WINMAG-2" has been approved.	Jul 26	DISMISS
Quote Quote #Q-00573797 "US WINMAG-1" has been approved.	Jul 26	DISMISS
Quote Your Quote 00112131 is about to expire on 30 Jul 2021.	Jul 26	DISMISS
Quote Your Quote 0Q02I0000000IIFYCAS is about to expire on 30 Jul 2021.	Jul 26	DISMISS
Quote Your Quote 00111019 is about to expire on 24 Jul 2021.	Jul 23	DISMISS
Quote Your Quote 00111015 is about to expire on 24 Jul 2021.	Jul 23	DISMISS

CHECK NOTIFICATIONS

The notification center will be the place to go to manage your notifications and preferences.

With the first release, you will be notified about updates to your **quotes**, **price books** and **new website features**.

The bell icon will indicate the number of **new messages for that day**. Do a quick check on notifications from the global navigation or head to the Notifications page to see and/or dismiss older notifications.



More notification types will be added in the future as well as the ability to **manage preferences** (ex. Email vs. notification) for each type.

ORDER FLEX BDA PRODUCTS

[← BACK TO MENU](#)

!

Authorization Required

The BDA products in your checkout require authorization to purchase. Please enter the associated project details for validation.

×

*Project Name(s) ⓘ

*Estimate # ⓘ

*Contact Email ⓘ

Requested Shipping Date

Best Possible Date

Shipping Instructions

Notes for HDN Order Process Team

(Order will be routed to customer service agent before processing)

BDA fields

Order Total

Subtotal USD 90,000.00

Total **USD 80,000.00***

*Calculate Order Total to see additional charges

PROVIDE PROOF OF AUTHORIZATION

If your cart contains any **BDA products from Fire**, you will be asked during checkout to provide proof of your authorization to purchase.

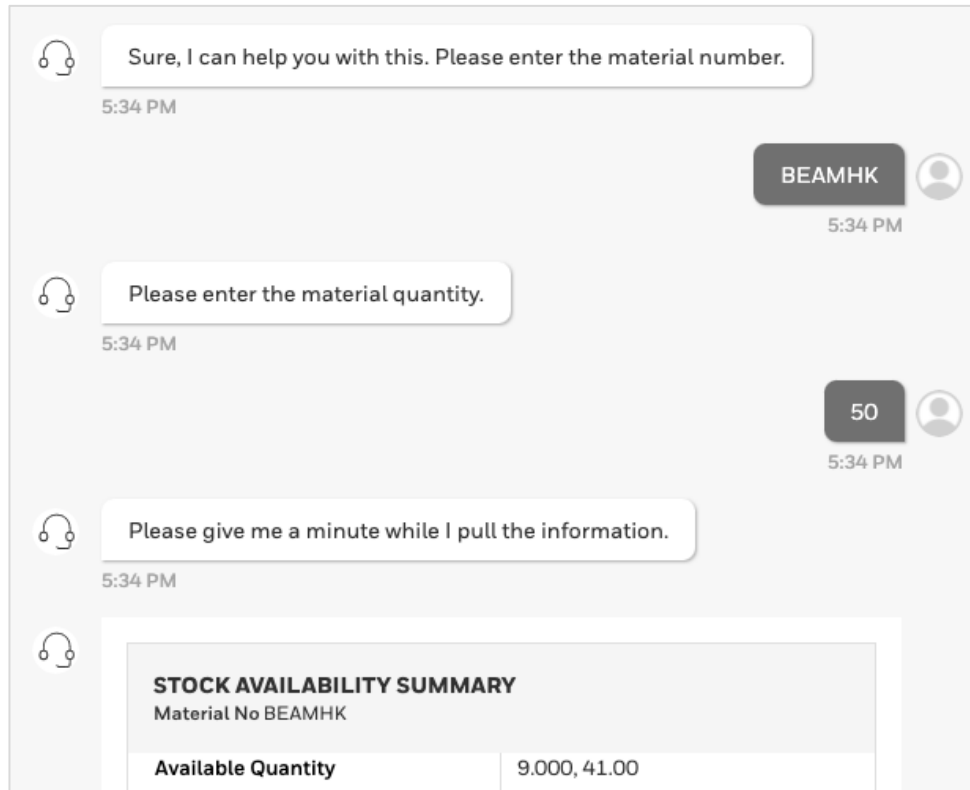
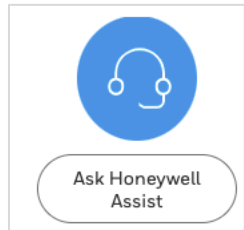
For example, you will be required to enter the **names of the projects** that will use the BDA products.

You will also be asked to provide the **estimate #'s** associated with those projects. If you are a BDA PRO with your own design, you can enter N/A.

Finally, please provide a **contact email** we should reach out to for detailed design and BDA project inputs.

ASK CHATBOT

 [BACK TO MENU](#)



ASK HONEYWELL ASSIST

Our **Chatbot**, Honeywell Assist, is available in the bottom righthand corner of the screen for basic tasks. Please note that this is **not a live person** but it does support multiple languages – English, German, Simplified Chinese and Traditional Chinese.

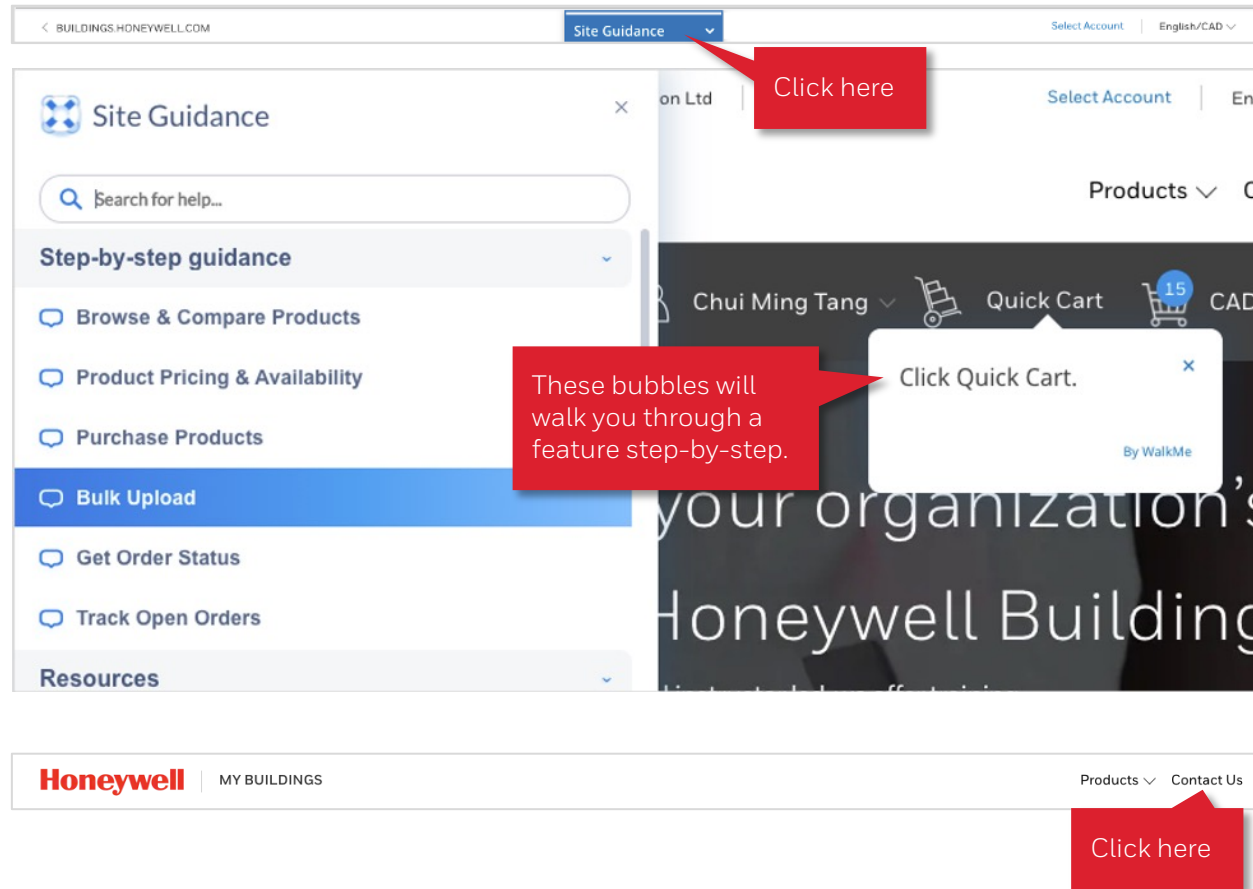
This is another way to quickly check **Order Status, Pricing Information and Stock Availability**. You might use this if you're in the middle of placing an order and someone asks you to look up some information - Chatbot allows you to answer them without leaving the screen that you're in.



More features coming to Chatbot including **RMA** and **replacement parts lookup**.

GET HELP

[← BACK TO MENU](#)



TAKE A TOUR WITH SITE GUIDANCE

The first thing to try if you need help is the **Site Guidance** tool. The first time you log in, a menu will pop up listing a few popular features of the site. If you click on one of the features, the tool will take you step-by-step through the site on how to use it. You can come back to a similar menu with additional options by clicking on the Site Guidance button at the top of the page.

CONTACT US

The second option you have is the **Contact Us** link in the navigation. Filling out this form creates a case.

SHARE FEEDBACK

 [BACK TO MENU](#)

Feedback

Honeywell

How satisfied are you with the layout, capabilities and information on the Homepage page?

Very Dissatisfied

Dissatisfied

Neutral

Satisfied

Very Satisfied

1

2

3

4

5

What could we do to improve your experience?

Type your answer here...

ENTER to make a line break

OK

Submit

TAKE A QUICK SURVEY

Have questions or suggestions? See an issue on MyBuildings or this guide? We're all ears.

Click the orange **Feedback** tab on the right side of the website to fill out the survey.

SEND US AN EMAIL

Alternatively, let us know how we're doing by sending an email to MyBuildings@honeywell.com.

FAQS

 [BACK TO MENU](#)

Q I'm having issues logging in!

A For issues logging into the site, please contact MyBuildings@honeywell.com.

Q I'm not receiving email communications from this site!

A If you are not receiving our emails, try checking your spam or junk folders. To ensure you receive your registration, order confirmation or any other email communications, please add MyBuildings@honeywell.com to your email contacts list.

Q How accurate is my order history information?

A Information on the Order History comes directly from SAP, so it is as accurate as calling in to ask a CSR for the estimated delivery date. The advantage is you have access to this 24/7 so you don't have to wait on hold.

Q Why is part of my order history missing?

A At this time, your Order Details does not reflect any products shipped by a third-party. We are working on adding third-party shipping information.

Q Why can't I find certain part numbers?

A Products that require variant configuration are not yet available because we are building out the configuration flows. If you're searching for another product, please email MyBuildings@honeywell.com to let us know what's missing.

Q Why are some product images not showing properly?

A Some of our SKU images are inherited from the product level and may not reflect the right color or nuances. Please email us at MyBuildings@honeywell.com to report any incorrect images. Meanwhile, please verify the product using the product description.

TECHNICAL SUPPORT

Finding solutions and requesting support

TECHNICAL SUPPORT

[← BACK TO MENU](#)

The screenshot shows the Honeywell Technical Support landing page. At the top, the Honeywell logo is on the left, and navigation links for BUILDING TECHNOLOGIES, Industries, Solutions, Products, Brands, Support, and News & Events are in the center. A user profile icon and the name 'Chui Ming' are on the right. Below the navigation bar, the page title 'Technical Support' is displayed, followed by a search bar with the placeholder text 'Search Our Support Library...'. A red callout bubble points to the search bar with the text 'Search knowledge articles'. Below the search bar, there is a 'Browse By:' section with three filters: 'BRAND', 'PRODUCT FAMILY', and 'PRODUCT CATEGORY'. A red callout bubble points to the 'Filters' text with the text 'Filters'. Below the filters, there is a 'Technical Support Tools' section with two icons: 'Technical Solutions' and 'Support History'. Below this, there is a 'My Recent Cases' section with a table header: 'Status', 'Requested Date', 'Subject', 'Request Type', 'Site Location', and 'Case#'. The table body contains the text 'You do not have any cases to view.' A red callout bubble points to the 'Recent cases' text with the text 'Recent cases'. Below the 'My Recent Cases' section, there is a 'Popular Technical Solutions' section with four cards. Each card has a title and a description, followed by a right arrow. The cards are: 'NETAXS R6 Firelite Remote sync fault', 'NEXAXS R6 Firelite Master programming mode is locked', 'COMPASS What tool can I use to select a Damper, Actuator or a Valve?', and 'MICROTOUCH(IBEX) How to select a temperature controller'. A red callout bubble points to the 'Trending topics' text with the text 'Trending topics'. A 'Feedback' button is located at the bottom right of the page.

ACCESS TECHNICAL SUPPORT

Find our technical support landing page by going to **[Your Name] > MyHBT Home > Technical Support** or the **Support menu > Support > Technical Support**.

Our library is tailored to the brands and product families that you support. **Login** to go from seeing a preview of all articles for all brands to **unlocked content that is relevant to you**.

Search by keyword to find articles or use **filters** to drill down by brand, product family or product category.

VIEW RECENT CASES

Your most recent 15 technical support tickets will be displayed for easy access. Admins will see the 15 most recent requests by the company.

VIEW POPULAR TECHNICAL SOLUTIONS

Browse trending topics to get answers to frequently asked questions or known issues.

SAMPLE KNOWLEDGE ARTICLE

[BACK TO MENU](#)

Search

Search Tips

Filter Results

Installation

BRAND

Centraline (2)

Fault Code (1)

Fire Lite (1)

Honeywell (476)

Installation (31)

Installation and Setup (85)

Notifier (1)

Product Family

All (1)

Controllers (1)

E Mon (131)

Fire Lite (1)

31 Items

How to Add a NetAXS-4 Downstream Panel in WIN-PAK

Brand: Installation, Programming

Product Family: Security_Technical_Support

Product Category: WIN_PAK

Problem: How to add a NetAXS-4 downstream panel in WIN-PAK

SHOW LESS

How to Add a NetAXS-4 Downstream Panel in WIN-PAK

Brand: Installation, Programming

Product Family: Security_Technical_Support

Product Category: WIN_PAK

Problem: How to add a NetAXS-4 downstream panel in WIN-PAK

SHOW MORE

How to configure E Mon

Brand: Installation, Programming

Product Family: Security_Technical_Support

Product Category: WIN_PAK

Problem: How to configure E Mon

SHOW MORE

Support / Technical Support / Technical Solutions / Article Detail

How to Add a NetAXS-4 Downstream Panel in WIN-PAK

ARTICLE NUMBER

000010892

ARTICLE CREATED DATE

April 5, 2021

LAST MODIFIED DATE

2021-04-05T12:51:44.000Z

BRAND

Installation, Programming

PRODUCT FAMILY

Security_Technical_Support

PRODUCT CATEGORY

WIN_PAK

PROBLEM:

How to add a NetAXS-4 Downstream panel in WIN-PAK

ENVIRONMENT:

Using WIN-PAK and adding a NetAXS-4 downstream panel

SOLUTION:

Up to 31 NetAXS-4 panels may be used on an RS-485 connection on the same bus (including the controller)

NetAXS-4 panels may only be downstream from a gateway that is either a NetAXS-4 or NetAXS-123. NetAXS-4 cannot be used as a gateway for NetAXS-123 or MPA2.

Be sure to set the DIP switches on the downstream panel accordingly

1. Login to WIN-PAK and select the account

2. Go to Configuration > Device > Device Map

3. Right-click on the gateway panel and select "Add NetAXS Panel"

Feedback

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OPEN A TICKET

Go to the **Support menu** > **Technical Support Request**.

The details will be saved for your reference as a case in the Support History page. You, and anyone else you designate, will **receive email alerts** when Honeywell adds a comment to the case so you can easily track it to closure.

SUPPORT HISTORY

 [BACK TO MENU](#)

Home / Support / Support History

Support History

ADI Alabama

NEW REQUEST

Filter Results

Search for

STATUS

Clear

☐ Open (20)

☐ In Progress (5)

☐ Closed (2)

REQUEST TYPE

Clear

☐ Customer Service

☐ Technical Support

DATE RANGE

Clear

☐ 30 Days

☐ 60 Days

☐ 90 Days

☐ 1 Year

☐ 2 Years

☐ 3 Years

Show 1 to 10 of 75 entries

Export as CSV

Status	Date Created	Subject	Request Type	Case #	Requestor	Site Location	
In Progress	JAN-11-2020	Compass Device Scan is empty but Web UI shows data	Technical Support	2423423	James Bond	Atlanta	View
In Progress	JAN-11-2020	Compass Device Scan is empty but Web UI shows data	Technical Support	2423423	James Bond	Atlanta	View
In Progress	JAN-11-2020	Compass Device Scan is empty but Web UI shows data	Technical Support	2423423	James Bond	Atlanta	View
In Progress	JAN-11-2020	Compass Device Scan is empty but Web UI shows data	Technical Support	2423423	James Bond	Atlanta	View
In Progress	JAN-11-2020	Compass Device Scan is empty but Web UI shows data	Technical Support	2423423	James Bond	Atlanta	View
In Progress	JAN-11-2020	Compass Device Scan is empty but Web UI shows data	Technical Support	2423423	James Bond	Atlanta	View
In Progress	JAN-11-2020	Compass Device Scan is empty but Web UI shows data	Technical Support	2423423	James Bond	Atlanta	View
In Progress	JAN-11-2020	Compass Device Scan is empty but Web UI shows data	Technical Support	2423423	James Bond	Atlanta	View
In Progress	JAN-11-2020	Compass Device Scan is empty but Web UI shows data	Technical Support	2423423	James Bond	Atlanta	View
In Progress	JAN-11-2020	Compass Device Scan is empty but Web UI shows data	Technical Support	2423423	James Bond	Atlanta	View

1

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Cases created on or after December 1, 2020 are viewable here. This page is updated every 15 minutes.

TRACK ISSUES

All open cases (customer service and technical service) can be tracked in the Support History page.

Go to the **Support menu > Support > Support History**.

Company admins will be able to view cases opened by all users in the company. Regular users will only see the tickets they submitted.

Within the case, you will be able to see Honeywell updates as well as add your own comments.

**THANK YOU
FOR JOINING US!**

Honeywell