

Technical Bulletin No. TB22.1FL
 July 20, 2022

Potential for Erroneous Low Battery Warnings on the SWIFT Pull Station Products W-BG12LX and W-BG12LXSP (the “Products”)

Summary:

- Potential erroneous low battery warnings may be shown on the SWIFT pull station models W-BG12LX and W-BG12LXSP.
- Potentially impacted products were manufactured with date codes 8xxx, 9xxx, 0xxx, 1xxx, 201x, 202x, 203x [‘x’ indicates any number]. The date code location is shown below.
- SWIFT pull stations not exhibiting a low battery warning do not need to be replaced.

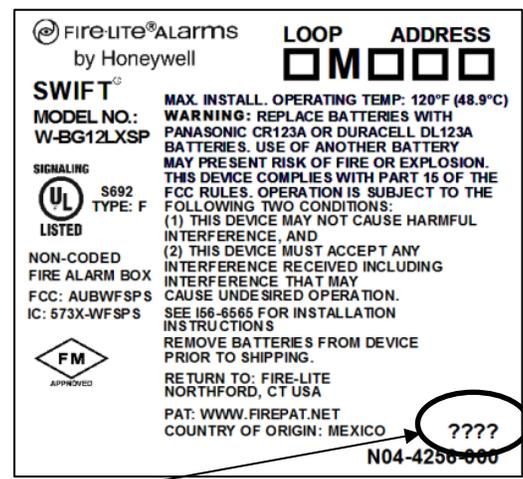
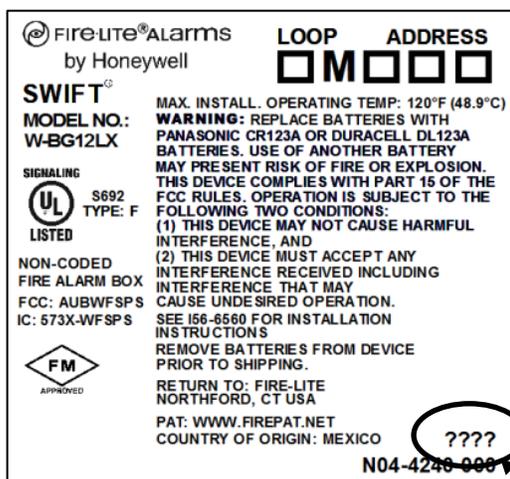
Issue: Although a low battery notification can be generated for legitimate reasons, the models and date codes listed above have the potential to generate a premature and erroneous low battery notification within a few months of installation. This notification is not a safety issue, but low battery warnings should be addressed promptly to avoid potential problems with system operations which may arise.

Action needed: SWIFT pull stations that have been operating without issue do not need to be replaced. The warranty return policy for the Products listed above will be honored and those Products and date codes listed above that are exhibiting premature low battery notices should be returned through normal channels.

If you have any questions regarding this bulletin, please contact Fire-Lite Technical Support at 1-800-627-3473.

We appreciate your business and continued support of Fire-Lite Alarms products.

SWIFT Pull Station Product Labels:



4 digit date
 code