Honeywell

April 15th, 2024

Pro-Watch® 5.0 End of Support Notice

The Pro-Watch® product line software release series 5.0 (including all service packs , associated Pro-Watch applications and APIs) will become obsolete on October 30th , 2024.

What this means to our customers:

- Pro-Watch® 5.0 series software releases will no longer be available from Honeywell. Downloads will be removed from our sites.
- Product software and security updates will discontinue effective on the date of obsolescence.
- Technical Support for Pro-Watch® 5.0 will be discontinued.

The recommended replacement for Pro-Watch® 5.0 is Pro-Watch® 6.5. Honeywell encourages you to update to Pro-Watch® 6.5 to enjoy the latest technology and current support.

Pro-Watch® 6.5 offers an array of exciting new features and functionality such as:

- iLOQ battery free wireless lock integration
- ExacqVision VMS – 3rd party Video Integration
- Vindicator V6 IDS intrusion panel integration
- Temaline-Voyager Multi all-in-on controller integration
- S3100 (Xtralis Integrated Security and Access Control - IP based) support
- PW7K , Mercury LP controllers and series 3 SIO boards (including B series) Native Support with Multi-Drop OSDP (v2) feature on reader boards.
- Performance and stability improvements
- PW6K-PW7K panel configuration conversion support from PW UI
- Permanent Actions and status for Lock, Unlock and Re-Enable actions
- Localization support for 17 Languages
- HID encoder 5427 [iCLASS] and Idemia MSO330 fingerprint enrollment reader support
- HID ORIGO integration for mobile credentialing
- FICAM certified PWLP4502 Controllers along with Elevator Integrations - OTIS , Mitsubishi, Kone(Polaris) and ThyssenKrupp
- Cyber Security Enhancements, FIPS 140 support , Multifactor authentication, Mutual Authentication support, MSXML Upgraded to 6.0, support for TLS 1.2, compatibility with VC++ 2017 redistributable
- Support for Windows 2022, 2019 ; Windows 11 ; and SQL Server 20202, 2019
- PW 'Intelligent Command' (Web Client) with
  - o Single Unified view of Access and Video devices,
  - o Bulk Password and Firmware Updates, Incident Workflows,
  - o GIS Maps, Health Dashboard, Salvos
  - o Consolidated view for Compliance Reporting

- o Real-time Device Status in Intelligent Command Maps -S3100 Access and Temaline
- o S3100 Filters in Hierarchy Builder
- o Device Procedure (S3100 & Mercury Panel) Support
- o New Device Sync workflow and Ucon Design on Maps
- PW 'Honeywell Secure' (Mobile app) - Unified App for Access and Video

Please contact your Integrator with questions if any.

Discontinued Versions	Recommended Replacement
Pro-Watch® 5.0	Pro-Watch® 6.5

Regards,

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